

SaaS Administrator - Remote - Latin America

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Company: FullStack Labs

Location: Peru

Category: computer-and-mathematical

FullStack is the fastest-growing software consultancy in the Americas. We help organizations like Uber, GoDaddy, MGM, Siemens, and Stanford University build distributed software development teams, and deliver transformational digital solutions. As an employee-first company, we focus on hiring the most talented software designers and developers in the western hemisphere, by creating a positive, respectful, and supportive work environment where they can achieve their greatest potential. We're most proud of: *Offering life-changing career opportunities to talented software professionals across the Americas. *Building highly-skilled software development teams for hundreds of the world's greatest companies. *Having delivered hundreds of successful custom software solutions, which have positively impacted the lives and careers of millions of users. *Our rating on GlassDoor. *Our client Net Promoter Score of 68, twice the industry average.

The Position:

We're looking to hire a SaaS Administrator to join our team. You'll work with our incredible clients in one of two ways:

Team Augmentation: You will integrate yourself directly into our client's team and work alongside their existing designers and engineers on a daily basis.

Design & Build: You will work on a FullStack product team to build and deliver a product to our clients.

What We're Looking For:

3+ years of professional experience.

Proven experience as a SaaS Administrator or similar role.

Experience in managing applications such as Slack, Zoom, Asana, Lucidchart, Adobe, Mural, Miro, and Google is required.

Proficient in administering software, managing personnel, permissions, and overseeing operational access.

Address backlog of tasks, ensuring timely completion and efficiency.

Problem-solving expertise: Identify issues, draft solutions, engage with relevant teams, and implement resolutions.

Extensive experience in onboarding and offboarding various software/SKUs.

Advanced English is required.

Experience working on Agile / Scrum teams.

Successful completion of a four-year college degree is required.

Ability to take extreme ownership over your work. Every day is a challenge to ensure you are performing to the expectations you and your team have agreed upon.

Ability to identify with the goals of FullStack's clients, and dedicate yourself to delivering on the commitments you and your team make to them.

Ability to consistently work 40 hours per week.

What We Offer:

Competitive pay in your local currency.

100% remote work.

The ability to work with leading startups and Fortune 500 companies.

English Classes.

Virtual company events each month.

Ample opportunity for career advancement.

Continuing education opportunities.

Depending on your location other benefits may apply.

FullStack is proud to be an equal opportunity workplace. We are committed to equal employment opportunity regardless of race, color, ancestry, religion, sex, national origin, sexual orientation, age, citizenship, marital status, disability, gender identity, or Veteran status. If you have a disability or special need that requires accommodation, please let us know by completing our Accommodations for Applicants form, which can be provided upon request during our hiring and interview process. Learn more about our .

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